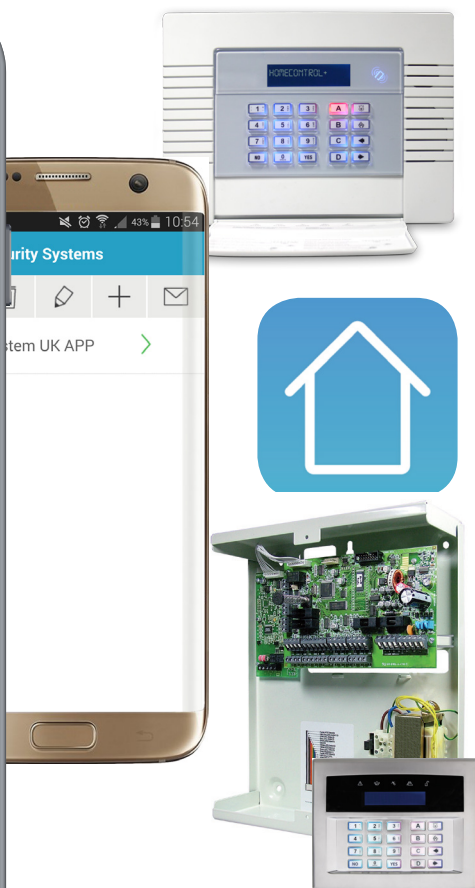


HomeControl+ APP Setup Guide

*Connect to your home or business from
anywhere in the world.*



RINS1721-4
Pyronix
HIKVISION

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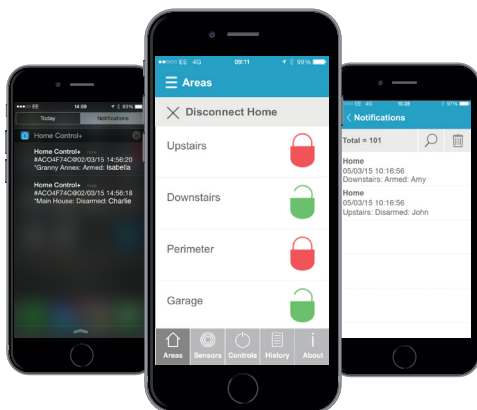
Introduction

The **HomeControl+** App and **PyronixCloud** communications are fully encrypted to the highest standard (AES 256) and no sensitive user data is stored on the **PyronixCloud**. It is available in two versions: On Android™ from the Google Play Store, and on iOS™ from the Apple App store.

The **PyronixCloud** must be setup with your Control Panel in order to use the **HomeControl+** App – please see pages 4 and 5 for further details.

Connect to your home or business from anywhere in the world

-  Set (arm) and unset (disarm) your system
-  View your system status in real time, including: alarm, CO and smoke detectors
-  Customise and receive push notifications from your system
-  Have instant access to your events and history log
-  Control appliances such as lights, garage doors, gates and blinds
-  All using an encrypted, highly secure system, for the extra peace of mind that your family and home is safe and secure



Connect your system to the HomeControl+ App

NOTE - If you are an Installer who has supplied a third party SIM card, then you **MUST** enter the APN details for the SIM Card at this point- see the back page of this booklet for instructions.

1. Get HomeControl+ system ID and set a PyronixCloud password

- 1.1. On your Control Panel press **[D]** and enter the master manager code (see user manual for default code) to enter the master manager menu.
- 1.2. Scroll to 'SET UP APP DATA?' and press **[YES]** (or ☒)
- 1.3. Press **[1]** to set App usage to 'yes' then press **[YES]** (or ☒)
- 1.4. Make a note of the system ID then press **[YES]** (or ☒)
(the letter 'O' is never a zero).
- 1.5. Enter a secure password for the **PyronixCloud** and press **[YES]** (or ☒)
(This will be used in step 3.1 to connect to the system via your **PyronixCloud** account).
- 1.6. Press **[0]** to set security level to 'normal' and then press **[YES]** (or ☒)
- 1.7. Enter a secure password for the **HomeControl+ App** and press **[YES]** (or ☒) (This will be used later to setup your app).
- 1.8. Press **[1]** to set 'always poll cloud' to 'yes' then press **[YES]** (or ☒)
now press the **[A]** Key to exit the master manager menu and proceed to step 2.



2. Create an account at PyronixCloud.com

- 2.1. Go to www.pyronixcloud.com to setup a system administrator.
- 2.2. Click 'create an account' and complete the form.
- 2.3. Once this has been completed you will receive an email from admin@pyronixcloud.com with a confirmation link. Click this link and you can continue on to **PyronixCloud** and connect your system.
- 2.4. Return to the **PyronixCloud** home page and login.

3. Connect your system to PyronixCloud.com

- 3.1. Enter the 'System ID' field (from 1.4) and then enter the 'Cloud Password' that you entered into the Control Panel (from 1.5) and click 'Submit'.

Register New System

System ID:
ABCD1234

Cloud Password:

Submit

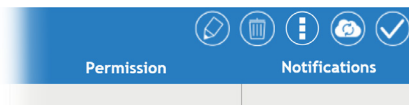
- 3.2. Enter a System Reference /name (This will only be used in your [PyronixCloud](#) account, allowing you to set a different name on the [HomeControl+](#) App) and click 'Submit'. You will be sent an email - click the confirmation link in the email to continue.

Register New System

System Reference:

Submit

- 3.3. The Control Panel will now appear on 'View Systems' and the tick in the right hand corner shows that the system is connected and polling successfully. *Please note; if the system is not polling - contact your installer - your data network may not be set up correctly. If your panel has WiFi check your connection settings (please see your User Manual)*



4. Download the HomeControl+ App

- 4.1. Download and install the [HomeControl+](#) App from the Google Play store or Apple App store on to your mobile phone (or tablet).



5. Connect the HomeControl+ App to the PyronixCloud

- 5.1. Open the App, select the language, accept the terms, and then enter a user name for the App and press next.
- 5.2. Select 'My Security' and then select the '+' icon to add your system to the App.

Create User 2/2

Next

Username

5.3. Enter your 'System ID' (from 1.4) and the 'System Name' that was chosen on [PyronixCloud](#) (from 3.2).

5.4. Enable and disable the relevant options and enter the SIM phone number used on the [HomeControl+](#) Panel (in the format +447777123456) and click 'Finish' - *SMS only functions with third party SIM cards.*

System has SIM card? ☐

5.5. Now click on the 'System Name' and enter in the list of 'My Security Systems' and you will see the message on the right. This is because the App has not yet been permitted access on the [PyronixCloud](#).

2.1 tester

Before you can use the app it needs to be authorised on the PyronixCloud. Please contact your system administrator.

✓

5.6. Log onto [PyronixCloud.com](#) on a PC and click the permission icon (next to the account you are setting up) so that it switches to 'On' (lights up green) and click 'Save Now'. You can now go back into the App and enter your User Code and App password (from 1.7) to access your Control Panel.

6. Update your notification options

Last Connected	Permission	Notifications
18/12/2015 09:42:57	☒ On ☐ Off	☒ Enabled

6.1. Click the 'enabled/disabled' text (see above), and then tick the boxes of the notifications you wish to receive on the App and click 'Save'

Push Notification Event	Receive
Alarms	☒ Advanced
Arm	☐ Advanced
Disarm	☐ Advanced
Faults	☐ Advanced
Events	☐ Advanced

Save

6.1.1. On Android™ turn on the push notifications via your [HomeControl+ App](#). You can access this via the settings symbol (in the top left corner of the app).



6.1.2. On Apple iOS™ you can set this via the iPhone™ Notification Settings menu, not in the app itself.

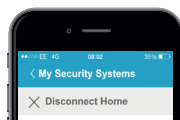
7. Your HomeControl+ App is ready to use

When you access your [HomeControl+ App](#) you will need to enter the user code (setup in your Control Panel) and [HomeControl+ App](#) password created in step 1.7. You can tell the App to remember the password for ease of use.

You will need to use these details every time you want to connect to your System.

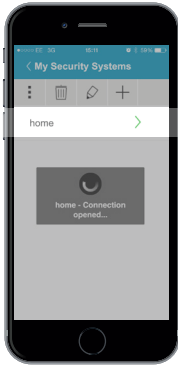


There is an option to disconnect from the app, which will log you out of [HomeControl+ 'My Security'](#). You will still receive notifications and your system will remain as you last set (armed / disarmed) it.



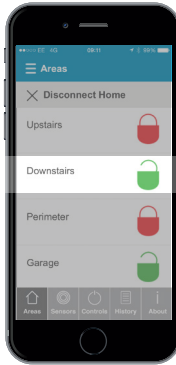
Setting (*arming*) & unsetting (*disarming*) your system via your HomeControl+ App

1



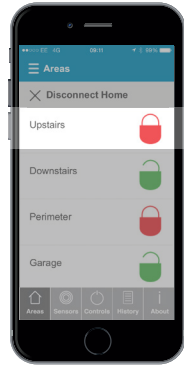
Wait for the connection to be established

2



The GREEN padlock indicates unset (disarmed), touch the padlock to set (arm) your system

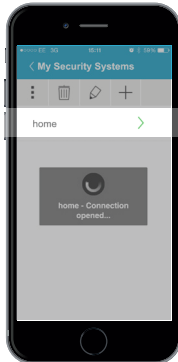
3



The RED padlock indicates set (armed), touch the padlock to unset (disarm) your system

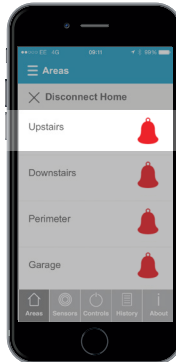
Resetting your system after an alarm activation

1



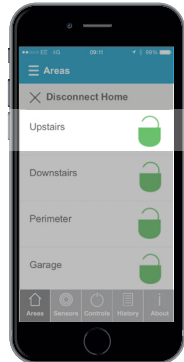
If you get an alarm notification and you wish to reset your system, log on to the [HomeControl+](#) App

2



Touch the RED Bell symbol to unset (disarm) the system, this will then show the GREEN padlock symbol

3



You can then set (arm) your system by clicking the GREEN padlocks

Setting up notifications

You can set up notifications on the [PyronixCloud](#) for each app user, selecting from alarms, set (arm), unset (disarm), faults and events.

This is accessed by clicking the 'Enabled' link next to the relevant account.

V2.1 Tester - Active since 16th December 2015

User	Last Connected	Permission	Notifications
dajaco	18/12/2015 13:17:40	On Off	Enabled

Select events to send to this device:

Push Notification Event	Receive	
Alarms	☒	Advanced
Arm	☐	Advanced
Disarm	☐	Advanced
Faults	☐	Advanced
Events	☐	Advanced

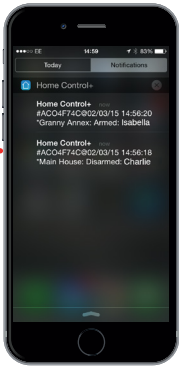
'Advanced' gives you control of which specific actions have been triggered.

Save

Select events to send to this device: Disarm

Number	Push Notification Event	Receive
1	System Disarmed	☒
101	System Auto Disarmed	☒
83	System Disarmed By User 15-25	☐
219	Remote Disarmed	☐

Save



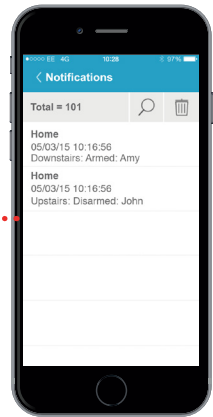
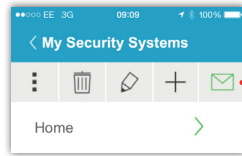
You can set notifications in [PyronixCloud](#) to trigger when a user has set or unset the system.

You will receive a notification, including the username (assigned when registering the app or from the panel if using a keyfob).

View notifications in your HomeControl+ App

Notifications can be viewed in your [HomeControl+ App](#) by touching the ENVELOPE  icon.

The envelope will turn green when a new notification is available.



View your systems history of events

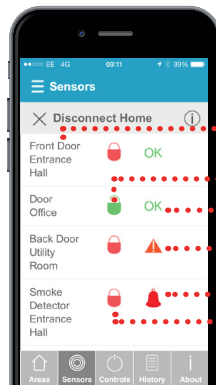
Once you have logged into your [HomeControl+ App](#) touch 'History' and then touch the REFRESH  icon to load the recent events.

[HomeControl+](#) history gives you a full view of the possible notifications, communications and events between your system, cloud and phone, regardless of which notifications you have chosen to receive.



View the individual sensor's status

The 'Sensors' menu shows the status of all your sensors, including: whether they are set (armed), unset (disarmed) or in alarm. It will also flag up any faults, such as an open window, and allow you to bypass this sensor and set (arm) the rest of your alarm.



Sensor name

Sensor is unset

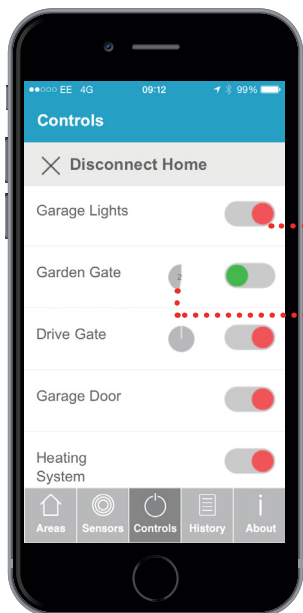
Sensor is OK

Sensor fault and is unable to set

Sensor is in alarm

Sensor is set

Remotely control outputs



The 'Controls' menu allows easy control of wired outputs, such as: electric gates, security lights, garage doors, blinds. Your security engineer can program these outputs into the panel for you to remotely control, using the [HomeControl+ App](#).

The [HomeControl+ App](#) supports both on/off or timed outputs.

Simply touch the switch icon on the desired action, wait for it to activate - the icon will flash momentarily while the output is being switched.

The admin bar



System settings

Change username

Language settings

If using an Android™ phone, sounds and notifications

Notifications -
See page 9 -10

Remove panel

Edit an
existing panel

Add a panel

Installer's APN Setup information

This section is for your installation engineer - please ignore this unless you are a qualified security system installer - or contact your local installer for more information.

THIS PAGE ONLY APPLIES IF YOU ARE USING A THIRD PARTY SIM CARD

1. Enter APN details for third party SIM cards in the panel:

- 1.1. Enter the Engineer's code to enter the Engineer's menu
- 1.2. Scroll to 'COMMUNICATIONS?' and press (or ☐) TWICE to enter App Set-up
- 1.3. Press to set App usage to 'yes' then press (or ☐)
- 1.4. Make a note of the system ID then press (or ☐)
(the letter 'O' is never a zero).
- 1.5. Enter a secure password (or leave blank for your customer to enter later) for the [PyronixCloud](#) and press (or ☐)
- 1.6. Press to set security level to 'normal' and then press (or ☐)
- 1.7. Enter a secure password (or leave blank for your customer to enter later) for the [HomeControl+](#) App and press (or ☐)
- 1.8. Press to set 'always poll cloud' to 'yes' then press (or ☐)
- 1.9. Scroll to 'Data Network Set-up?' and press (or ☐) then select 'Program GPRS?' and press (or ☐) again.
- 1.10. Enter the 'APN' for your SIM card / Network Carrier (for all APN details you will be given an 'APN' along with a 'User ID' and a password) - Please go to this link for information on the latest APN details for different networks: www.pyronix.co.uk/apn-uk - then press (or ☐).
- 1.11. Press (or ☐) and enter the User ID and then press (or ☐)
- 1.12. Finally press (or ☐) again and enter the password provided with your APN details and press (or ☐)
- 1.13. Check that the 'App Status' in the DIAGNOSTICS -> Communications menu shows 'Polling Cloud' - if it does not - then check that all of your APN information has been entered correctly (one letter or number incorrect and it will not connect).
- 1.14. Once this is completed - you can exit the engineer's menu so that yourself or your customer can now follow pages 4-6 to set-up the cloud account and the [HomeControl+](#) App.

